

**Senior Manager (IT Operations)  
(Ref. No. IT-INT-ITO-SMITO-COW)**

**Responsibilities :**

Reporting to the Head of Infrastructure & Technology, the appointee will mainly perform the following responsibilities:

- To lead the IT operations team including service desk, data centre operations and production control
- To monitor the performance of IT operations team and optimise the resources and performance management of contractors and vendors
- To establish and maintain the IT internal operations standards and processes such as service request standard and change management process, etc.
- To review and implement the IT operations related projects and provide advice on technical and financial aspects

**Requirements :**

- Bachelor's Degree in Computer Science, Information Systems or related disciplines
- A minimum of 20 years' relevant experience in IT operations management in sizable organisations, in which 8 years at supervisory level
- Possession of qualifications in PMP (Project Management Professional), ITIL (Information Technology Infrastructure Library) and/or Six Sigma an advantage
- Good command of English and Chinese languages, both spoken and written

**Working Location : North Point**

**Application:**

If you are interested in this position, please send your resume and the [Application Form \(in PDF format\)](#) to the Human Resources Division, The Hongkong Electric Co., Ltd. at [recruit@hkelectric.com](mailto:recruit@hkelectric.com). Please also visit our website to know more about our Company <http://www.hkelectric.com>.

***Important: To facilitate our easy tracking, please use a unique file name for all attachments and your email subject box in this format: Error! Reference source not found.-Last Name First Name Other Names (if applicable)***

Applicants not invited for interview within two months from the application date may consider their applications unsuccessful. All unsuccessful applications will be kept for six months after the application date.

We are an equal opportunity employer. Personal data provided by job applicants will be treated in strictest confidence and used only for recruitment-related purposes in accordance with the laws and ordinance of the HKSAR.