

**Principal IT Lead (Project Support & Shared Services)**  
**(Ref. IT-INT-PS-PITS-COW)**

**Responsibilities:**

Reporting to the Head of Infrastructure & Technology, the appointee will mainly perform the following responsibilities:

- To coach and lead a team of IT Specialists to manage and provide support on IT projects, initiatives and enterprise IT infrastructure implementation
- To manage IT projects from initiation to completion including compilation of business case, request for proposal, proposal evaluation and recommendation, project execution and post-implementation review
- To maintain and enhance enterprise IT infrastructure to ensure delivery of IT services meeting respective service level objectives
- To conduct research and recommend changes in services, technologies, policies, processes and standards to support infrastructure procurement, implementation and ongoing service delivery
- To design and execute short-term operational and long-term strategic plans to assure infrastructure capacity attains current and future needs

**Requirements:**

- Bachelor's Degree in Computer Science, Information Systems or related disciplines
- A minimum of 14 years' relevant experience in large scale infrastructure support, project management and vendor management with at least 8 years at supervisory level
- Multi-experience in the following disciplines:
  - Client / End-user Hardware and Software: Windows 10 or above
  - Collaboration Systems and Tools: Microsoft 365, AD & Exchange, SharePoint, File and Print, AV Facilities
  - Privileged ID Management: CyberArk
  - Job Scheduling Tool: Control-M
  - Output and Archiving Management: InfoPrint, Archiving Server
  - Call Centre System: Avaya, Genesys, RightFax
- Certificate on ITIL and PMP an advantage
- Good command of English and Chinese languages, both spoken and written

Candidate with less relevant experience may be considered for the position of Senior IT Lead. Employment may be on permanent or 2-year contract term and renewal of contract will be subject to the Company's business needs and performance of the individual.

**Working Location:** Admiralty

**Application:**

If you are interested in this position, please send your resume and the [Application Form \(in PDF format\)](#) to the Human Resources Division, The Hongkong Electric Co., Ltd. at [recruit@hkelectric.com](mailto:recruit@hkelectric.com). Please also visit our website to know more about our Company <http://www.hkelectric.com>.

***Important: To facilitate our easy tracking, please use a unique file name for all attachments and your email subject box in this format: IT-INT-PS-PITS-COW-Last Name First Name Other Names (if applicable)***

Applicants not invited for interview within two months from the application date may consider their applications unsuccessful. All unsuccessful applications will be kept for six months after the application date.

We are an equal opportunity employer. Personal data provided by job applicants will be treated in strictest confidence and used only for recruitment-related purposes in accordance with the laws and ordinance of the HKSAR.

(本項職位空缺只備英文版本)