

Associate IT Infrastructure Specialist (Project Support & Shared Services) (Ref. No. IT-INT-PS-AITS-COW)

Responsibilities:

Reporting to the Principal IT Lead, the appointee will mainly perform the following responsibilities:

- To provide technical support on different technology solutions
- To perform assessment, installation, configuration, administration, problem diagnosis and reporting on supported domains
- To support IT infrastructure related projects

Requirements:

- Bachelor's Degree in Computer Science, Information Systems or related disciplines
- A minimum of 1 year's total experience in one or more of the following variety of domains
 - Audio/Visual System (e.g. Logitech, Poly, Shure, JBL, Creston, Smart boards, conferencing tools)
 - Call Centre System (e.g. Avaya, Genesys, Redbox)
 - Service Management (e.g. Microsoft SCSSM)
- Additional exposures in the following variety of domains is highly desirable
 - Privileged ID Management (e.g. CyberArk)
 - Job Scheduler (e.g. BMC Control-M)
 - Output Management System (e.g. InfoPrint, OpenText Archive, RightFax)
 - Enterprise Mobile Management (e.g. Microsoft Intune, MDM, MAM)
 - Collaboration Tool (e.g. various Microsoft 365 Workloads)
 - Directory Services and Mail Systems (e.g. Microsoft AD, Exchange, Cisco Iron Port, Enterprise Vault)
 - File and Print System (e.g. Microsoft File and Print, SafeQ)
 - Endpoint Security (e.g. Symantec EndPoint Security)
 - Endpoint devices and tools (e.g. Windows 10, Mac, iOS, Android, printer, scanner)
- Certification on ITIL and PMP is an advantage
- Good analytical and problem solving skill
- Good command of English and Chinese languages, both spoken and written
- Fresh graduates will also be considered

Employment may be on permanent or 2-year contract term and renewal of contract will be subject to the Company's business needs and performance of the individual.

Working Location: Admiralty

Application:

If you are interested in this position, please send your resume and the [Application Form \(in PDF format\)](#) to the Human Resources Division, The Hongkong Electric Co., Ltd. at recruit@hkelectric.com. Please also visit our website to know more about our Company <http://www.hkelectric.com>.

Important: To facilitate our easy tracking, please use a unique file name for all attachments and your email subject box in this format: IT-INT-PS-AITS-COW-Last Name First Name Other Names (if applicable)

Applicants not invited for interview within two months from the application date may consider their applications unsuccessful. All unsuccessful applications will be kept for six months after the application date.

We are an equal opportunity employer. Personal data provided by job applicants will be treated in strictest confidence and used only for recruitment-related purposes in accordance with the laws and ordinance of the HKSAR.

(本項職位空缺只備英文版本)