

AWARDS GALLERY



18 Awards Corporate / Community

- **2018/19 Hong Kong Sustainability Award**
Large-sized Organisation
 - 2018/19 Hong Kong Sustainability Award
 - Special Recognition for Innovation
- **Caring Company Scheme 2018/19**
 - 5 Years Plus Caring Company Logo
- **HSBC Living Business Award 2018**
 - Sustainable Supply Chain Leaders
- **The Community Chest of Hong Kong**
Corporate and Employee Contribution Programme 2018/19
 - Silver Award
 - Employee Contribution Programme 2018/19
 - 9th Top Fund-raiser
- **2019 Randstad Employer Brand Awards in Hong Kong**
Corporate Category
 - 4th Place
- **2019 ARC Awards International**
Sustainability Report 2018
Chairman's Letter/Presentation (Sustainability Report: Asia, Mid-East & Pacific)
 - Silver Award
 - Interior Design (Sustainability Report: Asia, Mid-East & Pacific)
 - Bronze Award
 - Written Text (Sustainability Report: Asia, Mid-East & Pacific)
 - Bronze Award
 - Infographics (Sustainability Report: Asia, Mid-East & Pacific)
 - Honors Award



- **Happiness-at-work Promotional Scheme 2019**
 - "Happy Company 5 Years Plus" Label
- **Construction Industry Council "Construction Industry Volunteer Award Scheme 2019"**
 - Merit Award for Most Supportive Organisation
- **Good MPF Employer 2018-19**
 - Good MPF Employer 5 Years
 - e-Contribution Award
 - MPF Support Award
- **Partner Employer Award 2019**
Corporate Category
 - Excellent Corporation
- **Fair Trade Corporate Label**
Corporate Category
 - Silver Award

25 Awards Customer Service

- **HKRMA Mystery Shopper Programme**
 - 2019 Excellence Award
 - 2019 Service Retailers of the Year – Retail (Services) Category Award
- **HKRMA Service & Courtesy Award**
Individual Category
 - 2019 Excellent Service Star
 - Public Utilities Category: Gold Award (Junior Frontline Level)
- **HKRMA Mystery Shopper Programme (Oct 2018 to Dec 2018)**
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shopper Programme (Jan 2019 to Mar 2019)**
 - Service Industry Leader – Gold Award
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shopper Programme (Apr 2019 to Jun 2019)**
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shopper Programme (Jul 2019 to Sep 2019)**
 - Retail (Services) Category: Service Category Leader
- **HKIM Market Leadership Award 2018/2019**
Corporate Category
 - HKIM Hong Kong Power Brand 2018/2019

AWARDS GALLERY

- **2019 International Customer Relationship Excellence Awards**

Corporate Category

- Public Service of the Year (Public Utility)

Individual Category

- Customer Service Team Leader of the Year (Public Utilities – Contact Center)
- Customer Service Professional of the Year (Public Utilities – Contact Center)
- Customer Service Professional of the Year (Public Utilities – Service Center)
- Customer Service Professional of the Year (Public Utilities – Technical Center)
- Customer Service Professional of the Year (Contact Center): 2 Merits
- Customer Service Professional of the Year (Technical Center): 3 Merits



- **Best SME's Partner Award 2019**

Corporate Category

- Best SME's Partner Award 2019

- **Hong Kong Call Centre Association Awards 2019**

Corporate Category

- Mystery Caller Assessment Award: 2 Gold Awards (Commerce and Utilities)

Individual Category

- Inbound Contact Centre Representative of the Year: Silver Award

- **Hong Kong Star Brand Award 2019 (Enterprise)**



26 Awards Environmental

- **Charter on External Lighting: Platinum Award**

- Tamar Station Building
- Hongkong Electric Centre
- Lamma Power Station
- Electric Tower
- North Point Station Building
- Electric Centre
- Connaught Road Switching Station & Station Building
- Sheung Wan Station Building
- Marsh Road Station Building
- Causeway Bay Station Building

- **Hong Kong Green Organisation Certification**

- 2 Excellence Level Wastewi\$e Certificates (T & D, Generation)
- Good Level Energywi\$e Certificate (T & D)

- **CarbonCare® Label Scheme 2019**

- CarbonCare® Star Label
- CarbonCare® Label: Level 1 (Hongkong Electric Centre)

- **BOCHK Corporate Environmental Leadership Award 2018**

- Manufacturing Sector: Bronze Award

- **Indoor Air Quality Certification Scheme**

- Excellent Class Certificate: Hongkong Electric Centre (Whole Building)
- Excellent Class Certificate: Electric Centre (9/F Office)
- Excellent Class Certificate: Electric Tower (Areas Equipped with MVAS System of The Whole Building)
- Good Class Certificate: Electric Centre (Areas Equipped with MVAS System of The Whole Building)
- Good Class Certificate: Administration and Control Building, Lamma Power Station
- Good Class Certificate: New Control Building, Lamma Power Station

- **FoodWaste Lean and Green Label Scheme**

- FoodWaste Lean Label (Lamma Power Station)

- **“United Nations Sustainable Development Goals – Green Office Awards Labelling Scheme” and Eco-Healthy Workplace**

- Green Office Label and Eco-Healthy Workplace Label

- **Commendation Scheme on Source Separation of Commercial and Industrial Waste 2017/18**

- Certificate of Appreciation (Electric Tower)

- **ISO 50001-2011 Energy Management System Certificate**

- Generation of Electricity at Lamma Power Station

15 Awards

Quality / Health / Safety

- **The 11th Hong Kong Outstanding Occupational Safety & Health Employees Award**
 - Bronze Award (Management Corporation/ and Organisation Category)
- **25th Considerate Contractors Site Award Scheme**
 - Non-Public Works – New Works – Group A: Certificate of Appreciation (Merit Award)
 - Certificate of Supervisory Company
- **RMAA Constructions Safety Animation Video Competition**
 - 1st Runner-up in Open Section
 - Merit Award in Open Section
- **The Royal Society for the Prevention of Accidents – RoSPA Health and Safety Award 2019**
 - Gold Award
- **Safety Video Competition of the Construction Safety Week 2019**
 - Bronze Award
 - Merit Award
- **Safety Quiz 2019**

Enterprise Category

 - Cup Champion
 - Cup 1st Runner-up
 - Plate Champion
 - Plate 1st Runner-up



- **Good Housekeeping Competition 2019**
 - Good Housekeeping Gold Award (Other Industries Category)
- **18th Hong Kong Occupational Safety and Health Award**
 - Bronze Award in "Occupational Safety and Health Enhancement Program Award (Other Industries)"
- **Outstanding Registered Electrical Worker Awards Scheme cum Outstanding Registered Electrical Contractors Competition 2019**
 - Outstanding Registered Electrical Contractors Category: Merit Award

86 Awards

Staff

- **2018 Sir Edward Youde Memorial Fund Outstanding Apprentice Award**
 - Outstanding Apprentice Award
- **HKIE Trainee of the Year Award 2019**
 - 3rd Prize
- **The HKIE Professional Volunteer Service Accreditation Programme 2017/2018**
 - 5 Grand Awards
 - 4 Gold Awards
 - 4 Silver Awards
- **2018 Volunteer Service Appreciation Certificate**
 - 3 Gold Certificates
 - 9 Silver Certificates
 - 54 Bronze Certificates



- **Qualifications Framework Award Scheme for Learning Experiences**
 - Electrical and Mechanical Services Awardee
- **The Green Run 2019**
 - 3K Green Corporate Team Race – Champion
- **The 31st Inter-Hong Lawn Bowls Tournament 2019**
 - Champion
- **ATAL Badminton Tournament 2019**
 - 1st Runner-up
- **The 34th Inter-Hong Mini-Soccer Tournament 2019**
 - 2nd Runner-up