

AWARDS GALLERY



27 Awards Corporate / Community

- **Caring Company Scheme 2017/18**
 - 5 Years Plus Caring Company Logo
 - Business for Sustainability Logo
 - List of Barrier-free Companies/Organisations 2017/18 (Electric Centre, North Point)
- **Happiness-at-work Promotional Scheme 2018**
 - “Happy Company” Label
- **2018 ARC Awards International**
 - Annual Report 2017
 - Traditional Annual Report: Electric Power Company Category
 - Bronze
 - Sustainability Report 2017
 - Written Text: Sustainability Report classification
 - Silver Award
 - Infographics: Sustainability Report classification
 - Bronze Award
 - Specialized A.R.: Sustainability Report classification
 - Honors
 - Interior Design: Sustainability Report classification
 - Honors
 - Illustrations: Sustainability Report classification
 - Honors
- **2017/18 Mercury Excellence Awards**
 - Annual Report 2016
 - Annual Report – Overall Presentation: Energy Category
 - Bronze
- **2018 Astrid Awards**
 - Annual Reports – Covers: Graphics & Text Category
 - Honors
- **ERB Manpower Developer Award Scheme**
 - Manpower Developer (2016-20)
- **The Community Chest of Hong Kong**
 - President’s Award 2017/18
- **Construction Industry Council “Construction Industry Volunteer Award Scheme 2018”**
 - Merit Award for Participation
 - Most Supportive Organisation

- **2016-18 Best Corporate Volunteer Service Project Competition**
 - General Corporate Group: Merit Award
- **2018-2019 Age-friendly City Appreciation Scheme**
 - Gold Star Award
- **Social Capital Builder (SCB) Awards 2018**
 - Logo Award
- **2017/18 Family-Friendly Employers Award Scheme**
 - Special Mention 2017/18 (Gold)
 - Family-Friendly Employers 2017/18
 - Awards for Breastfeeding Support 2017/18
- **Good MPF Employer Award 2017-18**
 - Good MPF Employer Award
 - Support for MPF Management Award
 - e-Contribution Award
- **Partner Employer Award 2018/19**
 - Corporate Category
 - Excellent Corporation
- **Labour Department Good Employer Charter 2018**
 - Signatory

20 Awards Customer Service

- **HKRMA Mystery Shopper Programme**
 - 2018 Excellence Award
 - 2018 Service Retailers of the Year – Retail (Services) Category Award
- **HKRMA Service & Courtesy Award**
 - Individual Category
 - Junior Frontline Level: Gold Award in Public Utilities Category
- **HKRMA Mystery Shopper Programme (Oct 2017 to Dec 2017)**
 - Service Industry Leader – Gold Award
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shopper Programme (Jan 2018 to Mar 2018)**
 - Service Industry Leader – Gold Award
 - Retail (Services) Category: Service Category Leader
- **HKRMA Mystery Shopper Programme (Apr 2018 to Jun 2018)**
 - Retail (Services) Category: Service Category Leader



Awards Gallery



- **2017 International Customer Relationship Excellence Awards**

Corporate Category

- Public Service of the Year (Public Utility)
- Mission Critical Support Service of the Year (Public Utility)

Individual Category

- Customer Service Professional of the Year (Public Utilities – Contact Center)
- Customer Service Professional of the Year (Public Utilities – Technical Center)
- Customer Service Professional of the Year (Contact Center): Two Merits
- Customer Service Professional of the Year (Public Utilities – Technical Center): Merit

- **HKIM Market Leadership Award 2017/2018**

Corporate Category

- Market Leadership in Public Services 2017/2018

- **Best SME's Partner Award 2018**

Corporate Category

- Best SME's Partner Award 2018

- **Hong Kong Call Centre Association Awards 2018**

Corporate Awards

- Mystery Caller Assessment Award – Two Gold Awards (Commerce and Utilities)

- **The Hong Kong Star Brand Award (Enterprise)**

30 Awards Environmental

- **External Lighting Charter: Platinum Award**

- Tamar Station Building
- Hongkong Electric Centre
- Lamma Power Station
- Electric Tower
- North Point Station Building
- Electric Centre
- Connaught Road Switching Station & Station Building
- Sheung Wan Station Building
- Marsh Road Station Building
- Causeway Bay Station Building

- **Hong Kong Green Organisation Certification**

- Hong Kong Green Organisation
- Two Excellence Level Wastewi\$e Certificates (T & D, Generation)
- Good Level Wastewi\$e Certificate (Projects)
- Excellence Level Energywi\$e Certificate (Lamma Power Station)
- Six Good Level Energywi\$e Certificates (T & D, Wong Chuk Hang Zone Substation, Connaught Road Zone Substation, Sai Ying Pun Zone Substation, Tin Wan Zone Substation, Causeway Bay Zone Substation)

- **CarbonCare® Label Scheme 2018**

- CarbonCare® Star Label
- CarbonCare® Label: Level 2 (Hongkong Electric Centre)

- **United Nations Sustainable Development Goals – Green Office Awards Labelling Scheme**

- Spring 2018 awardees list

- **BOCHK Corporate Environmental Leadership Award 2017**

- Manufacturing Sector: Bronze Award

- **Indoor Air Quality Certification Scheme**

- Excellent Class Certificate: Electric Tower (Areas Equipped with MVAC System of the Whole Building)
- Excellent Class Certificate: Electric Centre (9/F Office)
- Good Class Certificate: Electric Centre (Areas Equipped with MVAC System of the Whole Building)
- Good Class Certificate: Administration and Control Building, Lamma Power Station
- Good Class Certificate: New Control Building, Lamma Power Station



25 Awards

Quality / Health / Safety

- **The 10th Best OSH Employee Award**
 - Management Group of the Organisation/Company Category: Bronze Award
- **30th Anniversary Occupational Safety & Health Council – OSH Award**
 - OSH Excellence Award
- **Occupational Safety & Health Council Safety Quiz 2018** Corporate Category
 - 1st Runner-up in Cup Final
 - 2nd Runner-up in Cup Final
 - Champion in Plate Final
 - 2nd Runner-up in Plate Final
 - Highest Score Award
- **The 17th Hong Kong Occupational Safety and Health Award**
 - Safety Performance Award (Other Industries)
 - Work Safe Behaviour Award: Gold Award
 - Safety Management System Award: Gold Award (Other Industries)
 - OSH Annual Report Award: Silver Award
 - Pointing and Calling Award: Bronze Award
 - Best Visual Effects Award: Gold Award
 - Best Screenplay/Best Content Award: Gold and Silver Award
 - Best Performer Award: Gold and Silver Award
 - Best Presentation Award: Gold Award
- **E&M Go! 2018 – “E&M Elite Cup” quiz competition**
 - Champion
- **24th Considerate Contractors Site Award Scheme**
 - Non-Public Works – New Works – Group A: Silver Award (Corporate Category)
 - Outstanding Environmental Management & Performance Awards: Merit Award
- **Safety Video Competition of the Construction Safety Week 2018**

Construction safety related innovative video

 - Bronze Award
 - Merit Award
- **E&M Carnival 2018 – Online Quiz**
 - Participating Organisation Group: Champion
 - Open Division: Champion



22 Awards

Staff

- **2017 Outstanding Apprentices Award**
 - Outstanding Apprentices Merit Award
- **The Hong Kong Institution of Engineers (HKIE) – HKIE Toastmasters Club**
 - Table Topic Impromptu Speech Contest: First Place
- **The HKIE Innovation Awards for Young Members 2018**
 - Merit (Category I – An)
- **The Institution of Civil Engineers (Hong Kong Association)**
 - Technical Report Prize
- **Young Professionals Exhibition & Competition 2018**
 - Open Section: 2nd Runner-up
- **Safe Professional Driver Election 2018**
 - Safe Professional Driver Award
- **The HKIE Professional Volunteers Services Accreditation Programme 2016-17**

Individual Category

 - 5 Grand Leadership Awards
 - 5 Gold Awards
 - 6 Silver Awards

