

YEAR AT A GLANCE

JAN – JUN



- A series of special thematic eco-tours emphasising family fun, digital photography and waterworks under the Green Hong Kong Green banner encourage citizens to explore Hong Kong’s hidden eco-heritage treasures from new perspectives.



- HK Electric’s elderly community care programme “CAREnJOY” celebrates its 10th anniversary. The programme has touched more than 7,500 single elders through home visits, talks and gatherings since its launch in 2008.

- HK Electric’s annual Health and Safety Forum promotes awareness of health and safety at work with the theme “Work-Above-Ground Safety” this year. Guests from the Labour Department, Occupational Safety and Health Council, industrial undertakings and contractors share their views.

- The Environmental Impact Assessment Report for the offshore liquefied natural gas receiving terminal, jointly developed by CLP Power and HK Electric, is submitted to the Government for approval.



- The Smart Power Ambassadors Training Programme under The University of 3rd Age (U3A) Network trains retirees to become green ambassadors, who help promote environmental awareness in the community.



- A series of “Smart Power Services” is announced including Feed-in Tariff and Renewable Energy Certificates Schemes as we continue to promote energy efficiency and encourage the development of renewable energy in Hong Kong.

- HK Electric wins the “Public Service of the Year (Public Utility)” for the tenth consecutive year at the Asia Pacific Customer Service Consortium Customer Relationship Excellence Awards, in recognition of our outstanding and consistent performance in customer services.



- The Innovation Steering Committee is set up to promote continuous evolution and ensure we stay relevant in a changing business and social environment.

- To support World Environment Day, employees pledge support to a green lifestyle and organise various activities including “Book Recycling 2018” and “Low-carbon Recipe Design Contest”.



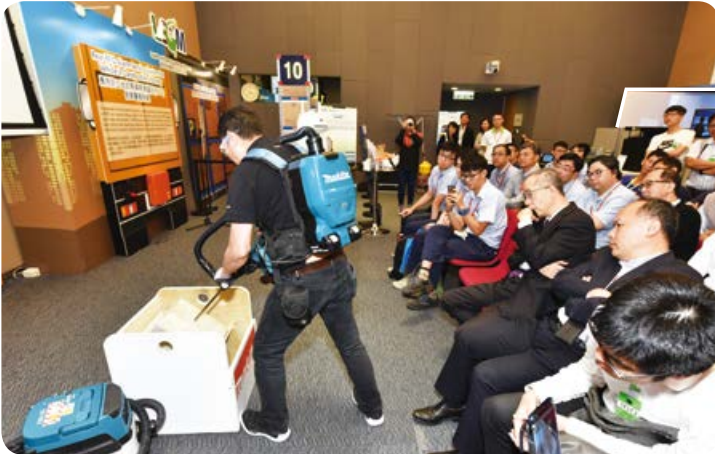
- HK Electric experts deliver talks at the “Belt and Road Advanced Professional Development Programme in Power and Energy”, with 30 participants attending.

Year at a Glance

JUL – DEC



- A “drum-lifting” ceremony is held to mark the completion of installation of all major components of the new gas-fired generating unit L10, a major step forward in increasing natural gas generation. Together with L11 and the newly approved unit L12, the proportion of HK Electric’s gas-fired generation will increase to about 70% by 2023.



- HK Electric launches a mobile app to encourage employees to report near-miss cases and organises its first Safety and Innovation Exhibition, while achieving a milestone of 465 days’ Lost-Time-Injuries free operations record.

- To enhance customer services, mobile payment services are extended with the Faster Payment System. Electricity bills are redesigned to provide customers with more account information and better communication.

- The Government approves HK Electric’s 2019-2023 Development Plan. In the next five years, HK Electric will invest HK\$26.6 billion in capital projects, out of which 61% will be allocated for renewing its generation portfolio from coal to gas.



- HK Electric signs the Good Employer Charter as a commitment to adopting employee-oriented human resource management practices.



- “Smart Power Services” are officially launched, with four funds and three schemes catering for different sectors of the community. These include supporting building owners to carry out energy efficiency improvement projects and assisting the underprivileged to reduce energy consumption.

- HK Electric announces 2019 tariffs together with details of a more frequent Fuel Clause Charge adjustment mechanism, allowing fuel costs to be reflected in a timely manner in tariffs.

- The Hong Kong Polytechnic University and HK Electric Institute sign a new Memorandum of Understanding to foster talents for the engineering community through the joint efforts of industry and academia.



- The vast majority of HK Electric customers have uninterrupted power supply when the super-typhoon Mangkhut hits Hong Kong, thanks to enhanced precautionary measures and additional crews deployed.



- In the fourth “Green Energy Dreams Come True” competition, 13 teams of secondary school students receive company funding to showcase and implement their innovative ideas in energy efficiency and green energy. Projects include the installation of solar panels at school rooftops and building of a green memorial park at a landfill site.