
Corporate Security Policy

October 2021



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1. Policy Statement

HK Electric is committed to the protection of its people, systems, information, data, facilities, property and reputation. We strive to protect:

- all customers, employees, contractors and visitors on its premises from potential human and environmental threats;
- all information and data from physical and cyber-security threats;
- all computer systems and electronic devices from attacks and abuses;
- all facilities from any internal and external threats affecting supply reliability and customer services.

2. Approach

To accomplish this, we will implement:

- a multi-layer protection system for our premises and critical facilities to guard against intrusion and attack;
- a physical security management system based on both regular and ad hoc risk assessments to identify potential vulnerabilities, threats, threat agents, and impacts on our critical facilities, property and business; so as to formulate policies, procedures and respective control measures as well as establish measurement systems to gauge the compliance and effectiveness of the controls;
- an information security management system following industry standards to protect information and technology assets from unauthorised access, theft or destruction;
- contingency and resilience plans to handle security incidents and ensure business continuity;
- effective education and training of employees, and communication with contractors to raise awareness of their responsibility in minimising security risks, reporting security breaches and to promote a culture of security vigilance within the Company.

We will observe and comply with all relevant legislation, in particular the Personal Data (Privacy) Ordinance of the Hong Kong Special Administrative Region Government, when implementing the security control measures. Appropriate international and national security standards will be followed wherever applicable. We will also keep a close contact with relevant Government departments and agencies in addressing the security risks of our systems and facilities to ensure reliable electricity supply and services to our customers.

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