



## 10. Health and Safety

### 10.1. Health and Safety Commitment

Health & Safety is always among our top priorities. A Health and Safety Board is in place to ensure that the Company's Health and Safety Policy applies to all areas of its operations.

### 10.2. Safety Management Systems

Our Safety Management Systems conform to the ISO 45001 or OHSAS 18001 standards for all major operations and are enforced stringently within the Company. With an aim to further improve workplace safety, the Safety Management System of power transmission and distribution business was further upgraded and certified to the more stringent ISO 45001:2018 in April 2018 following the launching of the new standard.

### 10.3. Ensuring Health and Safety at Work

We aim to achieve an accident-free operation. On top of running our health and safety management systems in line with international standards, stringent in-house safety rules, code of practice and work instructions are enforced in all aspects of our business activities.

We have been promoting 5S good housekeeping as a tool to improve productivity and safety in our business activities.

We also implement our Work Safe Behaviour programmes to help identify and improve working processes to ensure safety performance. Besides the surveillance visits by HKQAA, we conducted various safety audits and inspections regularly to identify opportunities for improvement.

HK Electric conducts regular drills and functional exercises throughout the year for a wide range of scenarios, such as emergency evacuation and chemical spillage to identify potential risk factors and develop recovery plans.

We have signed the Joyful@Healthy Workplace Charter and made every effort to promote healthy eating, physical activity and mental well-being. Throughout the year, different health talks and workshops are organised for all employees.

We are also a keen advocate of occupational health. The Influenza Pandemic Prevention Committee keeps a close watch on the latest developments of Influenza Pandemic, Middle East Respiratory Syndrome and other communicable diseases, reviews precautionary measures, and formulates appropriate contingency plans.



## 10.4. Promoting Safety Awareness

Training and promotion campaigns are organised throughout the year, including talks, quizzes and forums for safety professionals and industry experts to share their views and best practices. In March 2018, we organised a health & safety forum with safety professionals and experts exchanging views on "Work above Ground".

We offer a wide range of incentives to employees motivating them to put health and safety into everyday practice and work towards an incident-free operation. Through our Safety Excellence Scheme, we present awards to recognise staff's efforts in ensuring safety.

HK Electric conducts Safety Climate Index ("SCI") surveys regularly to measure the perception of safety within the Company. The overall SCI of 2018 achieves record-high, signifying an overall improvement on health & safety and a more positive safety culture within the Company.

To encourage our employees and contractors to report near-miss incidents and safety suggestions, a mobile App is developed and further enhanced with the implementation of Chatbot for employees to promptly report cases.

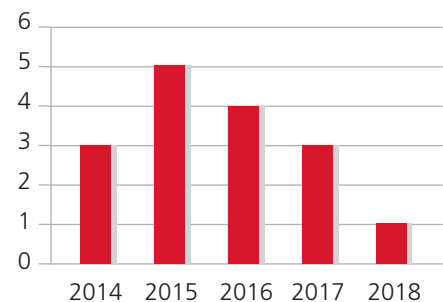
## 10.5. Safety Performance

Thanks to the outstanding and careful work ethics of all our employees, on 11 November 2018, we achieved a remarkable record of Lost-Time-Injuries-free operations for 465 days.

HK Electric holds an excellent track record in safety performance, and our accident rates have been far below the Occupational Injury Rate of Hong Kong in the past years. The charts show our safety performance in the past five years as well as the comparison of HK Electric's Lost Time Injury Frequency Rate (Figure 7) with the Occupational Injury Rate of Hong Kong (Figure 8).

**Figure 7 – Safety Statistics (2014-2018)**

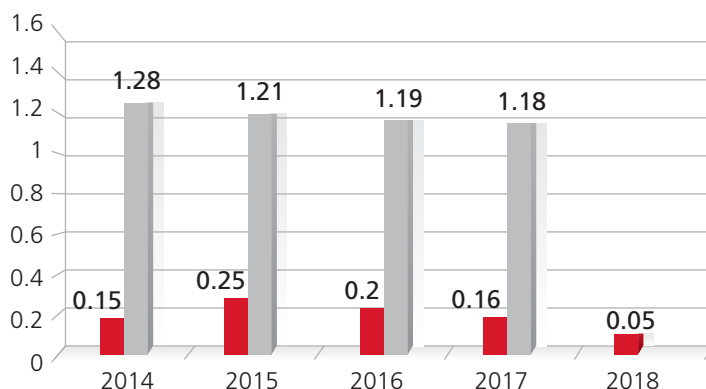
Number of Lost Time Injuries of HK Electric



Remark: A Lost Time Injury ("LTI") of HK Electric is a work-related injury that results in time lost from work of at least one day or shift

**Figure 8 – Safety Performance Comparison (2014-2018)**

Injury Rate per 100 employees



Remarks:

- The Lost Time Injury Frequency Rate of HK Electric can be interpreted as the approximate percentage of the workforce who has experienced a Lost Time Injury during the year
- Source of the Occupational Injury Rate of HK: Labour Department Occupational Safety and Health Statistics Bulletin (August 2018)
- The Occupational Injury Rate of HK in 2018 is not available.

- Lost Time Injury Frequency Rate of HK Electric
- The Occupational Injury Rate of Hong Kong