Senior Data Centre Operator
(Ref. No. IT-INT-ITO-SDCO-COW)

Responsibilities:

Reporting to the Manager (IT Operations), the appointee will mainly perform the following responsibilities:

- To perform 24-hour shift work on day-to-day data centre operations
- To monitor the proper functioning of hardware, software, systems and data centre facilities
- To work with contractors on routine and emergency maintenance
- To perform service requests, incident handling & resolution, system administrative and reporting tasks, logging of events, documentation of works, and other duties as assigned
- To be an owner of certain assigned processes and drive for excellence in those owned processes
- To be the primary contact point for IT Service Desk after office hours

Requirements:

- Higher Diploma / Associate Degree / Bachelor's Degree in Computer Science, Information Technology, Computer Engineering or related disciplines
- A minimum of 2 years' experience in data centre or computer room operations
- Experience in SAP and professional qualification on ITIL a definite advantage
- Good command of English and Chinese languages, both spoken and written

Working Location: North Point

Candidates with less experience may be considered for the position of Data Centre Operator.

Application:

If you are interested in this position, please send your resume and the Application Form **(in PDF format)** to the Human Resources Division, The Hongkong Electric Co., Ltd. at recruit@hkelectric.com. Please also visit our website to know more about our Company http://www.hkelectric.com.

Important: To facilitate our easy tracking, please use a unique file name for all attachments and your email subject box in this format: IT-INT-ITO-SDCO-COW-Last Name First Name Other Names *(if applicable)*

Applicants not invited for interview within two months from the closing date may consider their applications unsuccessful. All unsuccessful applications will be kept for six months after the date of this advertisement.

We are an equal opportunity employer. Personal data provided by job applicants will be treated in strictest confidence and used only for recruitment-related purposes in accordance with the laws and ordinance of the HKSAR.

(本項職位空缺只備英文版本)