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The Hongkong Electric Co., Ltd.

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Press Release  
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## **HK Electric Wins Outstanding Gold Award at Privacy-Friendly Awards 2025**

HK Electric is proud to announce that it has received the Outstanding Gold Award at the Privacy-Friendly Awards 2025, presented by the Office of the Privacy Commissioner for Personal Data (PCPD). This prestigious recognition affirms HK Electric's steadfast dedication to personal data protection and exemplary privacy governance.

Representing the company at the award ceremony, HK Electric Operations Director, Mr. Raymond Choi, expressed gratitude for the honour: "HK Electric serves nearly 600,000 customers. Protecting personal data and ensuring data security are core corporate responsibilities at HK Electric. This award recognises the effectiveness of our privacy management and reinforces our commitment to strong data governance. We will continue to uphold the highest standards of data protection while delivering world-class electricity supply to our customers."

In response to evolving technological landscapes—including the growing adoption of AI, HK Electric has proactively enhanced its privacy and cybersecurity frameworks. The company's comprehensive approach is built on the three pillars of cybersecurity management: people, processes and technology, ensuring the confidentiality, integrity and availability of corporate information and infrastructure.

HK Electric continues to nurture a culture of privacy awareness across the organisation. A dedicated team drives a wide range of initiatives, including:

- Ongoing staff training through digital security courses and phishing simulations
- Development of educational videos and internal "Privacy Awareness Campaigns"
- Implementation of a robust data breach prevention policy and coordinated response protocols

On the technology front, HK Electric employs a defense-in-depth strategy, applying layered security controls and advanced monitoring tools to prevent, detect and respond to cyberthreats effectively.

Since 2020, HK Electric has operated under a comprehensive Privacy Management Programme, supported by a structured personal data governance framework. In addition to appointing a Data Protection Officer, the company has designated specialised officers to oversee both customer and employee data. Regular privacy risk assessments and annual data reviews ensure continuous improvement and full compliance with legal requirements.

This award underscores HK Electric's leadership in responsible data stewardship and highlights our unwavering commitment to safeguarding customer privacy.

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#### Photo Captions:

Photo 1



HK Electric Operations Director Mr. Raymond Choi (centre) receives the Outstanding Gold Award at the Privacy-Friendly Awards 2025 from Mr. Clement Woo Kin-man (right), Under Secretary for Constitutional and Mainland Affairs, and Ms. Ada Chung Lai-ling (left), Privacy Commissioner for Personal Data.

Photo 2 and 3:



HK Electric wins the Outstanding Gold Award at the Privacy-Friendly Awards 2025, presented by the Office of the Privacy Commissioner for Personal Data.